

# Digital Rights for Digitally Literate Citizens

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Daniela Zivkovic, Aleksandra Horvat, University of Zagreb, Croatia  
Vesna Cucic, Dubrovnik Libraries, Dubrovnik, Croatia

# EU Documents

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- ▶ *Europe 2020*
- ▶ *A Digital Agenda for Europe*
- ▶ *Horizon 2020*

→ point to digital inclusiveness



# Requirements

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- ▶ fast Internet access
- ▶ secure environment
- ▶ **enhancement of digital literacy and skills of citizens**



# Digital literacy

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- ▶ prerequisite for digital inclusiveness
- ▶ but,  
is digital literacy only a set of skills needed to move freely in the digital environment?



# Digital literacy

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- ▶ Originated in the 1990s in the meaning of traditional literacy in the new digital surrounding
- ▶ Acquiring knowledge
- ▶ Critical thinking
- ▶ Ability to publish and communicate information



# Digital rights

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- ▶ **Rights of citizens applicable in the digital environment**
  - ▶ right to access the Internet
  - ▶ right to speak freely
  - ▶ right to privacy
  - ▶ right to be forgotten
  - ▶ right to read e-books in libraries



# Survey

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- ▶ **Conducted in May 2013**
- ▶ **Questionnaire**
  - 15 questions
- ▶ **Respondents**
  - ▶ 68 students of LIS, University of Zagreb and 28 students of Art and Restoration, University of Dubrovnik
- ▶ **Total**
  - ▶ 96 respondents
  - ▶ 25 male students
  - ▶ 71 female students



# Access to the Internet

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- ▶ All students have access
  - ▶ 74 (77.1%) from home
  - ▶ 33 (34.4%) from mobile phone
  - ▶ 2 access from a library
  - ▶ 1 access from Internet cafe



Credits: Stuart Miles, published on 05 November 2012;  
FreeDigitalPhotos.net

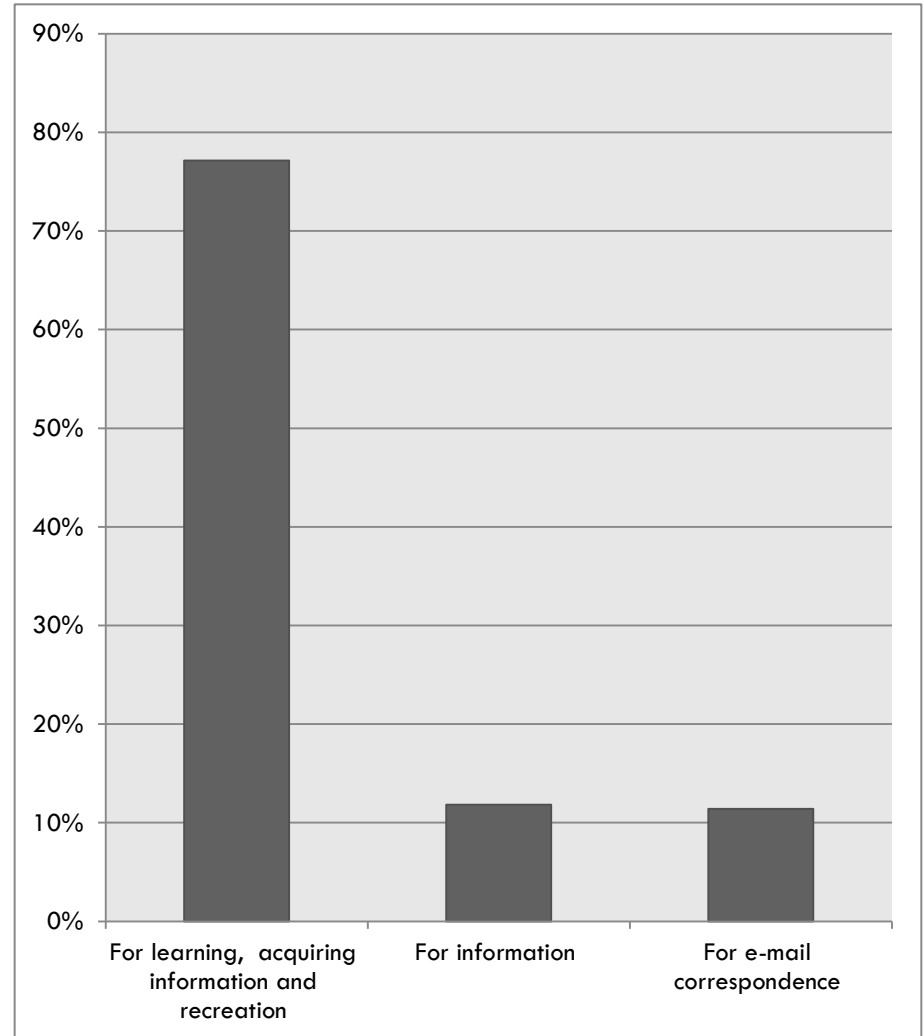




# Use of the Internet

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- ▶ For learning, acquiring information and recreation
  - ▶ 74 (77.1%) students
- ▶ For information
  - ▶ 16 (11,84%) students
- ▶ For e-mail correspondence
  - ▶ 11 (11,4%)



# Active on social networking sites

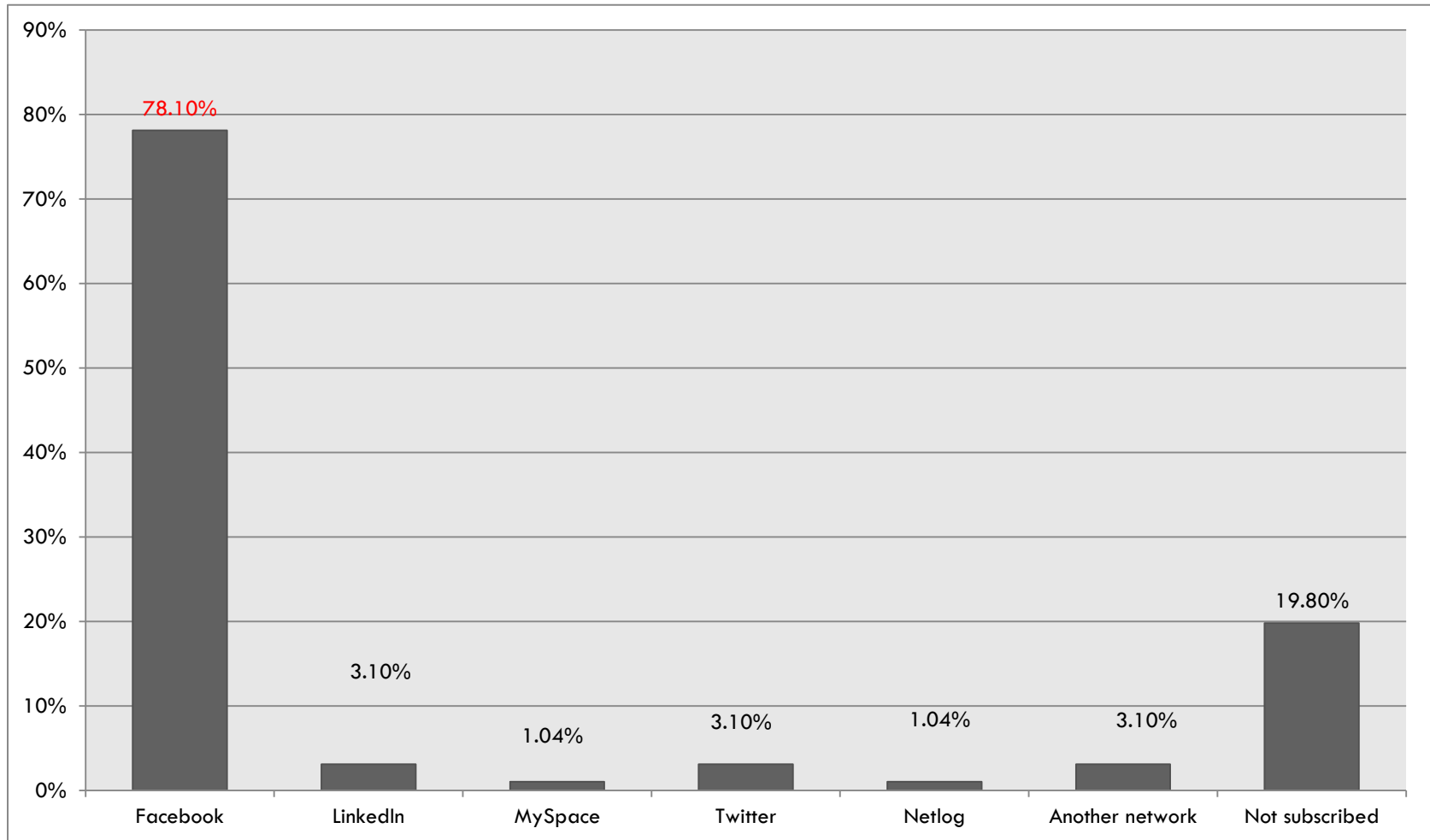
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- ▶ 75 (78.1%) Facebook
- ▶ 3 LinkedIn
- ▶ 1 MySpace
- ▶ 3 Twitter
- ▶ 1 Netlog
- ▶ 3 another networking site
- ▶ 19 (19.8%) not members



# Participation in social networks

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# Limiting access to personal data?

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- ▶ Yes
  - ▶ 70 (72.9%)
- ▶ No
  - ▶ 9 (9.4%)
- ▶ No response
  - ▶ 17 (16.32%)



Credits: Salvatore Vuono, published on 03 February 201;  
FreeDigitalPhotos.net

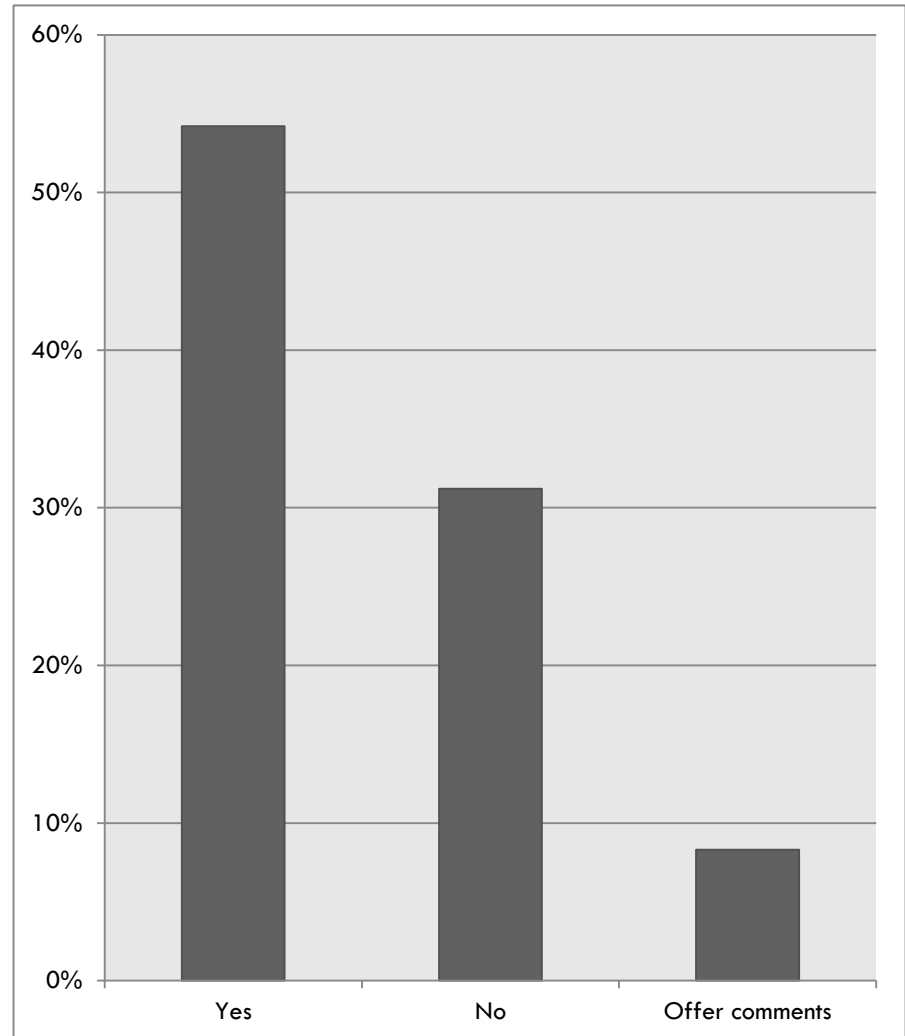
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# Fear of misuse?

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- ▶ **Yes**
  - ▶ 52 (54.2%)
- ▶ **No**
  - ▶ 30 (31.2%)
- ▶ **Comments**
  - ▶ 8 (8.3%)
  - ▶ e.g. *I'm not interested what someone thinks, or important things are not on Facebook, anyway, etc.*



# Access for all?

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- ▶ Yes
  - ▶ 86 (89.6%)
- ▶ No
  - ▶ 9 (9.4%)
- ▶ Should be restricted for certain categories (e.g. children, minors, etc.)



Credits: Stuart Miles, published on 05 August 2012;  
FreeDigitalPhotos.net



# Removal of certain contents?

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- ▶ Yes
  - ▶ 62 (64.6%)
- ▶ No
  - ▶ 25 (26%)



Credits: Stuart Miles, published on 05 November 2012;  
FreeDigitalPhotos.net

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# Right to control the Internet

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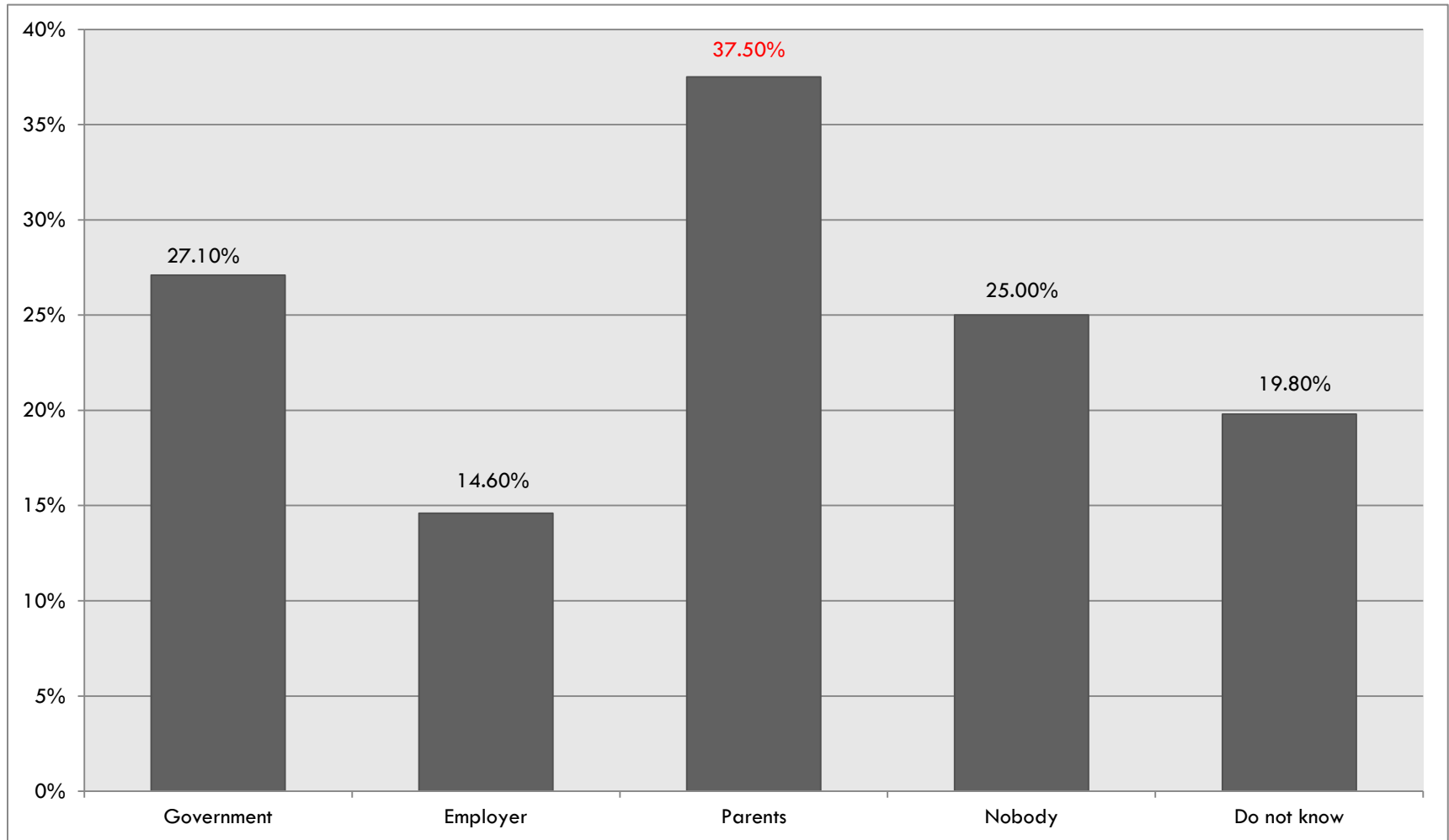
- ▶ **Government**
  - ▶ 26 (27.1%)
- ▶ **Employer**
  - ▶ 14 (14.6%)
- ▶ **Parents**
  - ▶ 36 (37.5%)
- ▶ **None**
  - ▶ 24 (25%)
- ▶ **Do not know**
  - ▶ 19 (19.8%)





# Who has the right to monitor the Internet and prevent the access to harmful content?

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# Downloading of music and films

- ▶ **Yes to music**

- ▶ 87 (90.6%)

- ▶ **Yes to films**

- ▶ 82 (85.4%)

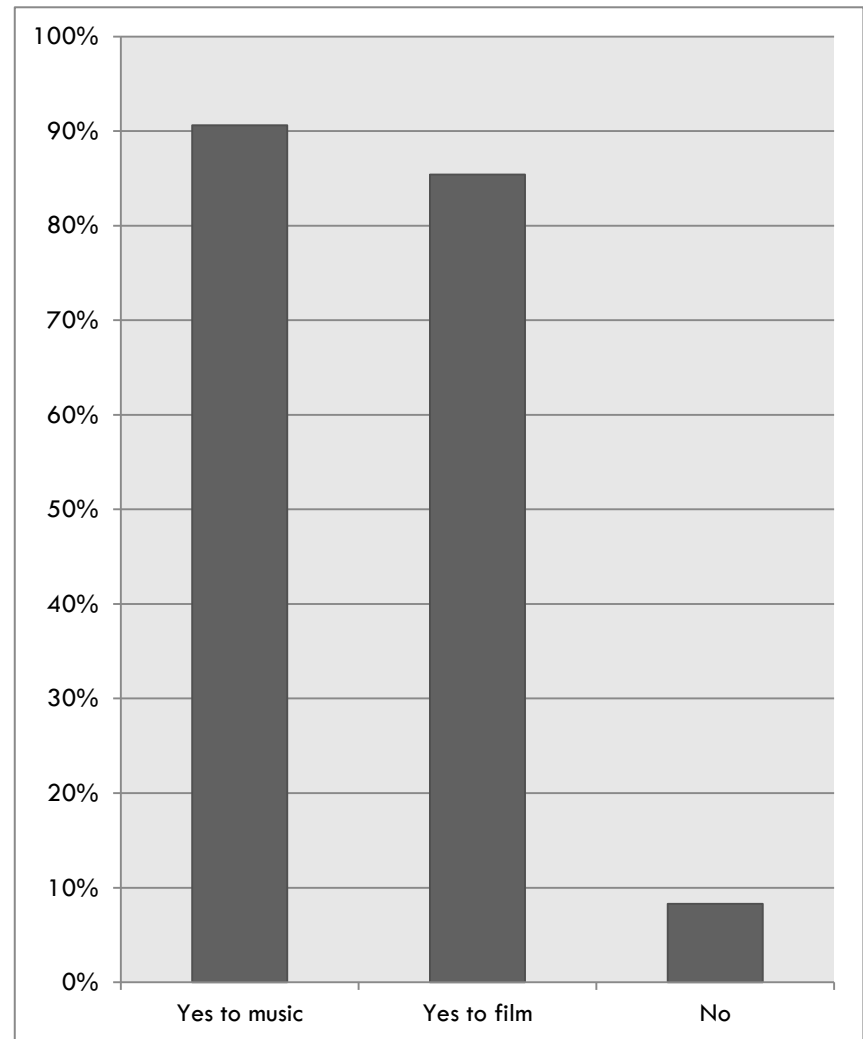
- ▶ **No**

- ▶ 8 (8.3%)

BUT

- ▶ **12 (12.5%) pay for the use**

- ▶ **83 (86.5%) do not pay**



# Should the Internet content be free of charge?

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- ▶ Yes
  - ▶ 62 (64.6%)
- ▶ No
  - ▶ 29 (30.2%)



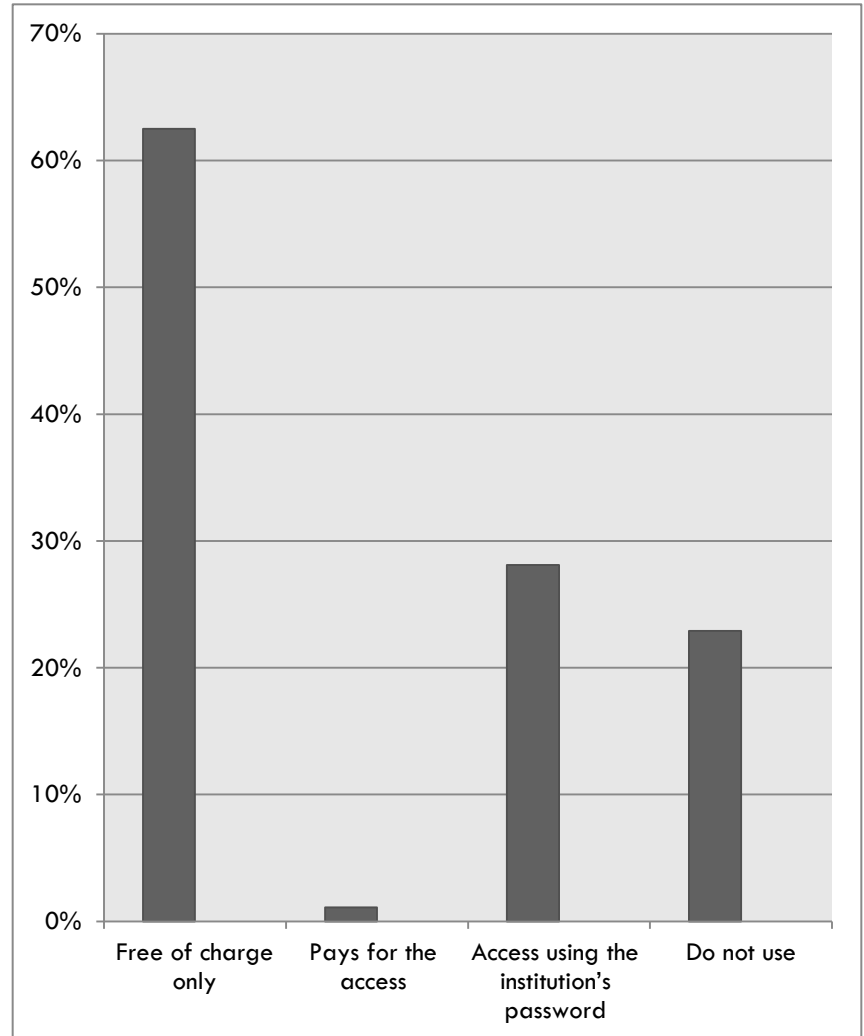
Credits: piyaphantawong, published on 17 April 2011; FreeDigitalPhotos.net



# Use of e-books

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- ▶ **Free of charge only**
  - ▶ 60 (62.5%)
- ▶ **Pays for the access**
  - ▶ 1 (1,1%) pays for the access
- ▶ **Access using the institution's password**
  - ▶ 27 (28.1%)
- ▶ **Do not use**
  - ▶ 22(22.9%)



# Digital rights should be

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- ▶ known
- ▶ taught about
- ▶ included in curricula
- ▶ incorporated in library legislation



# Thank you for your attention!

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ahorvat@ffzg.hr

dzivkovi@ffzg.hr

vcucic@dkd.hr



Credits: adamr, published on 17 February 2012;  
FreeDigitalPhotos.net

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